



**Haringey** Council



North Central London

# **HEALTH AND WELLBEING STRATEGY DELIVERY PLAN APRIL 2012- MARCH 2015**

## **OUTCOME 2: REDUCING THE LIFE EXPECTANCY GAP**



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## OUTCOME TWO: A REDUCED GAP IN LIFE EXPECTANCY

Priority Five: Reduce Smoking			
Key Measures	Baseline with Date	Target for March 2013	Target for 2015
Number of 4 week smoking quitters.	2124 (2011/12)	1940	
% of service users who are "Routine and Manual"	14.8% (2011/12)	31%	

Key Activities	Milestones	By When	By Whom	Progress	RAG Status
Continue to strengthen the stop smoking service to target groups at risk and in accessible service locations, for example, primary care, pharmacies and workplace settings.	1. Action plan for stop smoking service agreed.	February 2013	Smokefree Enfield and Haringey	Signed off February 2013	Green
	2. Contract monitored against KPIs prioritising % of clients from routine and manual groups, key postcodes, specific ethnic groups, mental health referrals and pregnant smokers	Quarterly	Smokefree Enfield and Haringey	Revised KPIs agreed by performance meeting. Await feedback from SFEH as at 5 April 2013	Amber.
<i>Promote smoke free Haringey through Council workplace policies</i>	1. <i>Smoke free work place policies refreshed</i>	March 2013	HR/Occupational Health/Health at Work group	The policy is refreshed. Occupational Health to set up a meeting	<i>Amber</i>



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
<i>and promoting no smoking in parks (in particular in children's areas) and bus shelters.</i>				with SFEH and Public Health (in April) to incorporate SFEH support details	
	2. No smoking in parks - policy and action plan agreed.	December 2012	Parks Services, supported by Public Health.	In discussion with other boroughs re approaches. Completed.	Green
	3. 100% of children's play areas identified as no smoking areas (although this is not enforceable)	October 2013	Parks Services, supported by Public Health.	Achieved.	Green
	4. Smokefree bus shelters, where appropriate	March 2015	Neighbourhood Action team	Identifying bus shelters which are required to be smokefree. Liaising with TFL.	Amber
Implement fines for dropping cigarette butts which can be reduced if the smoker attends the	1. Action plan developed that includes: <ul style="list-style-type: none"> <li>Increasing number of fines for</li> </ul>	September 2012 Completed Weekly	Regulatory services supported by Public Health//Smoke Free Enfield and Haringey	Neighbourhood action team (NAT) have arranged weekly patrols with local	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
stop smoking programme.	<ul style="list-style-type: none"> <li>litter,</li> <li>▪ reviewing best practice from elsewhere,</li> <li>▪ developing be-spoke penalty notice,</li> <li>▪ identifies resources</li> </ul>	<p>Bench-marking was completed during pre-launch of NAT</p> <p>Completed</p> <p>Existing resources only</p>		<p>police safety neighbourhood teams regarding litter offences.</p> <p>Haringey Council's NAT team have bench marked previously with other agencies and find they deliver this activity very favourably.</p> <p>The FPN book has been modified to include the stop smoking service text re fine reduction.</p> <p>No additional resources available.</p>	
	2. Increased number of referrals and 4 week quits through this route.	Ongoing (timescales in plan)	Regulatory services supported by Public Health//Smoke Free Enfield and Haringey	Pending	Amber



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
Stop the increase in the number of premises offering tobacco shisha smoking.	1. Shisha smoking plan developed	September 2012	Regulatory services	Shisha Plan developed in conjunction with Enfield, plan includes written advice, advisory visits and two multi agency enforcement events.	Green
	2. Focused campaign on public information and enforcement.	Ongoing (timescales in plan)	Regulatory services	All Shisha Bars received written guidance on legal compliance and advisory visits with follow ups where required. Two multi agency enforcement events carried out.	Green
Encourage schools to integrate anti-smoking messages into the curriculum.	1. Smoke Storm promoted in schools (to increase number of schools registering on smoke storm site -measure)	March 2013	School services supported by Public Health and Smokefree Enfield and Haringey	All Haringey Secondary Schools invited to register with Smokestorm.	Amber
	2. Smoking events/workshops undertaken in both primary and secondary schools in deprived	March 2013	Smokefree Enfield and Haringey	Events undertaken to date at Downhills and Fortismere and	Amber



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	areas – 5 per annum			Rhodes Avenue Schools. Weekly clinic at CONEL, Tottenham	
	3. Staff brief intervention and stop-smoking training offered to all and taken up by one per secondary school.	March 2015	Smokefree Enfield and Haringey and Public Health	All schools offered training by Smokefree Enfield and Haringey; distribution of very brief advice training link.	Amber
Monitor implementation of NHS North Central London's commissioning for quality and innovation scheme (the 'CQUIN') with healthcare providers to increase their smoking cessation interventions.	1. CQUIN is reflected in all healthcare providers' contracts.	August 2012	Haringey Public Health supported by SFEH	CQUIN in contract. Completed	Green
	2. Monitoring of Whittington Health and North Middlesex Hospital. Report on actions to implement CQUINs.	Quarterly	CSS	Monitored through clinical quality review groups.	Amber



Priority Six: Increase Physical Activity			
Key Measures	Baseline with Date	Target for March 2013	Target for 2015
Participation in Sport (1 times 30 mins duration)	34.5% (June11/June12)	35%	
Adult participation in sport and active recreation	21.5% (October 2011/12)	23.1%	
Proportion of physically active and inactive adults (PHOF)	45.4% (2011/12)	48.2%	

Key Activities	Milestones	By When	By Whom	Progress	RAG Status
Work with local leisure centres and other partners to ensure that they are affordable and attract clients who are inactive (particularly target groups including lower socio-economic groups,	1. Marketing campaign with new contractor	June 2013	New contractor	Pending	Green
	2. Programmes in place with the new contractor which are attractive to the target groups and include targeted discounts	Dec 2013	New Contractor/Leisure Services	New provider (Fusion Lifestyle) commissioned in December 2013.	Green
	3. Apply for funding from Sport England to develop a range of	June 2013	Leisure Services	Funding secured from Sport England	Green





Key Activities	Milestones	By When	By Whom	Progress	RAG Status
disabled and older people), encourage parents to exercise with their children (for example, through financial discounts) and expand exercise on prescriptions (including targeting those with long term conditions who are among the least active).	sport and physical activity programmes linked to regeneration.			to run a project aimed at increasing activity levels of the least active, namely "Tottenham Active". £250k over 3 years.	
	4. Funding identified to continue and expand a strong and good quality physical activity referral scheme.	August 2012	Public Health	Funding secured from Public Health and additional funding for one year from the Primary Care Strategy.	Green
	5. Undertake an equity audit to ensure that the physical activity referral scheme is appropriately targeting clients.	April 2014	Public Health	Pending	Amber
	6. Cycling on Prescription Scheme	September 2012	Active for Life	Delayed start due to commissioning new provider. Roll-out in June 2013.	Amber
	7. Transfer Cycling on Prescription Scheme to the new leisure	December 2012	Public Health and Leisure	In progress. Process to be complete by	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	provider.			May 2013.	
	8. Active with Ease project	September 2012	Public Health and Health Trainer Service	Project is being implemented.	Green
	9. Council wide adoption of Inclusive & Active 2 Strategy and Action Plan	April 2013	Leisure Services	The strategy is currently being implemented. The action plan has been signed off.	Green
	10. Promotion of 'Get Active London' on-line activity finder	Ongoing	Leisure Services	Ongoing widespread promotion. Most hits of all London boroughs.	Green
Continue to invest in Smarter Travel options and develop the Biking Borough programme aiming to make all roads in Haringey 'bike friendly'.	1. Personal travel planning project	March 2013	Smarter Travel	Living Under One Sun are delivering activities. Project covering the east of the borough – the west is currently on hold. Sustrans are also working on the active travel agenda in this area.	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	2. Walk and cycle to the shops project	March 2013	Smarter Travel	3 events held at Green Lanes and a further 3 at Green Lanes Hornsey Town Hall averaging 100 surveys per event.	Green
	3. Cycle training and Dr bike has continued to be offered to workers and residents within Haringey	March 2013	Smarter Travel	Dr Bike attended 16 Smarter Travel events between April-August 2012 with a further and a further 14 between September-March 2013	Green
Ensure the regeneration of Tottenham improves the physical environment to encourage physical activity and reduce	1. Proposals developed within the Tottenham Regeneration Plan to improve walking and cycling routes.	Autumn 2012	Tottenham Team	Will be included in master plan work.	Green
	2. Plans to improve connectivity between Tottenham Hale and the rest of Tottenham through the current "gyratory" proposals	Autumn 2014	ARUP master-planning work supported by the GLA and Tottenham Team	Work has commenced.	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
obesity, in particular developing cycling and walking routes	implemented				
Scale up brief intervention training in physical activity and healthy eating for staff and communities.	1. Ensure frontline staff are trained in brief interventions to support behaviour change in the areas of physical activity and healthy eating.  BN update (for Lisa Redfern) Fiona Wright to provide update	March 2013 and build upon year on year	Fiona Wright <i>(Assistant Director of Public Health)</i>  Vanessa Bogle <i>(Senior Public Health Commissioning Strategist)</i>  with Lisa Redfern <i>(Deputy Director of Adult &amp; Community Services)</i>  and CCG	Ongoing	Green
	2. Plan for engagement with front line staff (social work staff, Learning Disability, Mental Health, community NHS staff) developed	October 2012	Public Health	Roll-out from June 2013	Green
	3. Engage with staff and managers	March	Public Health	Roll-out from June	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	to ensure the uptake of training and delivery of interventions.	2013 and build upon year on year (VB)		2013	
Promote NHS Health Trainers and Health Champions programmes.	1. Focused campaign held twice yearly to promote the service.	March 2012-2015	Public Health & NHS Enfield	A further 2-week highly visible poster campaign will be conducted in September 2013 across the borough. On-going promotion of the Health Trainer Service via Health Champions and Health Champions via primary care and community/voluntary organisations.	Green
	2. Ongoing awareness raising activities conducted by Health Champions.	Ongoing	Health Trainer Service	On-going awareness raising/signposting activities across a range of health topics.	Green
	3. Health Trainer page on the	Ongoing	Health Trainer Service	Ongoing	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	website is regularly updated, to include case studies.				
	4. Quarterly Health Trainer/Champion Newsletter produced.	Quarterly	Health Trainer Service	Ongoing	Green
	5. Health Champion model reviewed, and funding identified	September 2012	Public Health	Review complete, funding secured and cohort of additional Health Champions recruited in January 2013. Recruitment will be on-going with a focus on the recruitment of male champions.	Green
Continue to encourage parents to walk their children to school.	1. Of the schools that apply for enhanced healthy schools status, 25% of schools to focus on reducing childhood obesity	March 2013	Public Health	15% of primary schools and 20% of secondary schools currently maintaining healthy schools status.	Amber



Priority Seven: Reduce Alcohol Misuse			
Key Measures	Baseline with Date	Target for March 2013	Target for 2015
Alcohol-related hospital admissions (PHOF)	1948.8 per 100,000 (2009/10)		

Key Activities	Milestones	By When	By Whom	Progress	RAG Status
Continue to include alcohol screening in the NHS Healthchecks programme as this programme (focused on identifying and supporting those at high risk of cardiovascular disease, including hypertension) expands.	1. IBA training offered by the HAGA IBA Worker to GPs and Practice Staff in primary care.	Ongoing	DAAT Strategy Manager Joint Commissioning Manager	Training ongoing	Green
	2. Session on IBA and alcohol delivered to CCG.	March 2013 (Sarah)	DAAT strategy Manager	Session on alcohol delivered to the shadow HWBB which includes chair of CCG and other members	Green
Extend the range of <a href="#">Identification and Brief Advice</a> (IBA), training staff working in non-medical settings who are likely to come into contact with people with alcohol	1. The remaining 40% will be trained during 2012/13.	March 2013	DAAT Strategy Manager/HAGA IBA Worker	335 people have been trained and new targets agreed for the coming year.	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
problems, such as staff working in sexual health, safeguarding and with the Irish and Polish communities.					
Continue commissioning a link worker to target those who have repeat alcohol-related attendances and/or admissions.	1. Data collected on repeat alcohol-related attendances and/or admissions by link worker reviewed.	July 2012 and onwards	Joint Commissioning Manager	Data received quarterly.	Green
	2. Monitor if there has been a reduction in repeat attendees/admissions within the link worker cohort.	March 2013	Joint Commissioning Manager	Reduction in repeat attendees within cohort achieved full year data will not be available in June 13.	Green
Continue a programme of outreach to traditional 'street drinkers', and the Eastern European community; develop a programme with the Irish community.	1. Quarterly data returns completed by the outreach programme.	April 2012 Onwards	DAAT Strategy Manager	Data received.	Green
	2. Work programme established with the Irish community in relation to alcohol misuse	March 2013	DAAT Strategy Manager	Ongoing outreach programme with the Polish community and staff in Irish centre trained in IBA. New outreach worker appointed with	Amber





Haringey Council



North Central London

Key Activities	Milestones	By When	By Whom	Progress	RAG Status
				broader community focus	



Priority Eight: Reduce the Risk of Cardiovascular Disease (CVD) and Cancer			
Key Measures	Baseline with Date	Target for March 2013	Target for 2015
Take up of NHS Health Checks (PHOF)	6047 (2011/12)	5000	
Cancer Screening coverage. (PHOF breast and cervix)	Breast Screening Coverage 65% Q3 2011/12 Bowel Screening Uptake 44% Q3 2011/12 Cervical Screening Coverage 74% 2011/12		70% 60% 80%

Key Activities	Milestones	By When	By Whom	Progress	RAG Status
Maximise case finding and use of case registers and care pathways within primary care and community services to ensure early detection and management of these conditions, particularly in the over 40s and in the east of the borough.	1. QOF data demonstrating quality measures and numbers undiagnosed by practice extracted.	May 2013	Nicole Klynman <i>(Assistant Director of Public Health)</i>	All GPs signed up to Data Extraction Agreement. Islington Public Health department currently analysing data.	Amber
	2. Early intervention programmes for LTC, particularly diabetes, developed within the Primary Care Strategy	Ongoing	Fiona Wright <i>(Assistant Director of Public Health)</i>	Proposal for pre- diabetes screening and agreed with two GP collaborative. Business cases will be developed as required.	Amber
	3. Diabetes pre-screening programme developed	Ongoing	Fiona Wright <i>(Assistant Director of Public Health)</i>	As above.	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
			<i>Public Health)</i>		
Expand the NHS Health Checks programme to full roll out, ensuring it reaches those most at risk and that they are supported to make lifestyle changes; deliver some Health Checks as community events.	1. NHS Health Checks programme improved in East and Central Haringey by increasing uptake and recall and continue to build health improvement infrastructure.	March 2014	Fiona Wright <i>(Assistant Director of Public Health)</i>  Mobola Alex-Oni <i>(Public Health Commissioning Strategist)</i>	2012/13 target has been achieved. Strategic planning for 2013/14 and 2014/15 underway.	Green
	2. Implement community approaches to NHS Health checks within: Staff Health Men's Health Mental Health	April 2012 July 2012 March 2013 2013 -14	Health Smart	Staff health completed in 2012/13. Men's Health commenced Mental health approach agreed, activity period from April 2013-December 2013	Green
	3. Additional and ongoing community approaches within other target groups.	2013-14	Appointed community provider	Future plans to address BME groups in Haringey	Amber



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	4. Increase numbers of GP practices within East and Central Haringey participating in delivering NHS Health Checks	2013-14	Fiona Wright <i>(Assistant Director of Public Health)</i>  Mobola Alex-Oni <i>(Public Health Commissioning Strategist)</i>	Ongoing	Green
Build on current programmes to raise awareness of early signs and symptoms of stroke, cancer and diabetes, particularly in 'at risk' communities.	1. Health champions local programmes and evidence base reviewed and interim way forward agreed	September 2012	Fiona Wright <i>(Assistant Director of Public Health)</i>  Anna O'Neill <i>(Public Health Commissioning Strategist)</i>	Review complete and additional funding secured.	Green
	2. Time limited programmes ceased and interim programmes established.	October 2012		Awareness raising of the early signs and symptoms of a range of long term conditions are ongoing as funding secured via the Health Champions programme.	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	3. Complete review and establish new health champions programmes in line with recommendations	April 2013		Review complete and cohort of additional Health Champions recruited in January 2013. Recruitment will be on-going with a focus on the recruitment of male champions.	Green
Provide training and information to front line staff and community groups to raise awareness of symptoms of illness early, as well as undertake brief interventions to support lifestyle change.	1. Brief intervention training established for front line staff and community groups  BN update (for Lisa Redfern) Fiona Wright to provide update	May 2012	Fiona Wright <i>(Assistant Director of Public Health)</i>  Vanessa Bogle <i>(Senior Public Health Commissioning Strategist)</i>  with Lisa Redfern <i>(Deputy Director of Adult &amp; Community Services)</i>  and CCG	Ongoing	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	<p>2. Engagement plan with front line staff developed (social work staff, LDisability, Mental Health, community NHS staff)</p> <p>BN update (for Lisa Redfern) Fiona Wright to provide update</p>	December 2012	<p>Fiona Wright <i>(Assistant Director of Public Health)</i></p> <p>Vanessa Bogle <i>(Senior Public Health Commissioning Strategist)</i></p> <p>with Lisa Redfern <i>(Deputy Director of Adults &amp; Community Services)</i></p>	Roll-out June 2013	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
			and CCG		
	3. Training of these key staff groups BN update (for Lisa Redfern) Fiona Wright to provide update	2013-15	Fiona Wright <i>(Assistant Director of Public Health)</i>  Vanessa Bogle <i>(Senior Public Health Commissioning Strategist)</i>  with Lisa Redfern <i>(Deputy Director of Adults &amp; Community Services)</i>  and CCG	Roll-out June 2013	Amber
Continue to improve the uptake in breast and bowel cancer	1. Commissioning and contracting of North London Breast Cancer Screening Services improved to	October 2012	Tamara Djuretic <i>(Assistant</i>	Designated leads in NHS North Central London for commissioning and	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
screening.	achieve better quality and uptake		<i>Director of Public Health)</i>	contracting. Completed.  Note: Commissioning and contracting of North London Breast Screening services has transferred to NHS England from 1 <sup>st</sup> April 2013. Local team to challenge and scrutinise NHS England performance.	
	2. Commissioning responsibilities for breast and bowel cancer screening transferred to the NHS Commissioning Board;	March 2013	Tamara Djuretic <i>(Assistant Director of Public Health)</i>  Barnet, Enfield and Haringey Screening Co-ordinator	Handover paper in preparation specifying contract details, contract values and performance indicators.  Note: Commissioning and contracting of North London Breast Screening services has transferred to NHS England from 1 <sup>st</sup> April 2013. Handover paperwork completed and face to face handover meeting took place in February 2013.	Green
	3. North Central London breast and bowel cancer screening health promotion plans implemented	April to September 2013	Tamara Djuretic <i>(Assistant</i>	Plans implemented and monitored by NCL Cancer Screening Board.	Green





Key Activities	Milestones	By When	By Whom	Progress	RAG Status
			<p><i>Director of Public Health)</i></p> <p>Anna O'Neill <i>(Public Health Commissioning Strategist)</i></p>	Plans to be monitored by Haringey Public Health in the first six months of transition.	
	4. Ensure Haringey is engaged in bowel cancer screening awareness raising initiatives implemented pan-London as part of the Early Detection of Cancer Programme;	Ongoing during 2012/13 and 13/14	Tamara Djuretic <i>(Assistant Director of Public Health)</i>	In regular contact. Bid in preparation for 2012/13. Successful bid to run from October 2012 to April 2013 for bowel cancer awareness project.	Green
	5. Local initiatives currently commissioned evaluated in order to focus effort where most effective. These include Health Trainer's outreach programme, DNA (do-not-attend) work in breast cancer screening and 'rising 60 letter' for bowel cancer screening	March 2013	<p>Tamara Djuretic <i>(Assistant Director of Public Health)</i></p> <p>Anna O'Neill <i>(Public Health Commissioning Strategist)</i></p>	<p>Breast cancer screening DNA work completed and being evaluated. Evaluation completed.</p> <p>Bowel cancer screening project in primary care completed in March 2013. Evaluation in progress.</p>	Green
	6. Cancer Talk "pop up" shop set up	February	London Health	This did not take place due to	Amber



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	in 639 Tottenham High Road	2013	Improvement Board and Fiona Wright <i>(Assistant Director of Public Health)</i>  Vanessa Bogle <i>(Senior Public Health Commissioning Strategist)</i>	lack of availability of suitable venues. However, a 'Get to Know cancer' pop up shop will be established in Haringey, May-June 2013 in partnership with NHS London.	



Priority Nine: Support People with Long Term Conditions (LTCs)			
Key Measures	Baseline with Date	Target for March 2013	Target for 2015
Fuel poverty (PHOF)	11.7% (2010)		10.0
Cardiovascular mortality (under 75) (PHOF, all ages NHSOF)	78.7 per 100,000 (2008-10)	76.5	75.0

Key Activities	Milestones	By When	By Whom	Progress	RAG Status
Further develop and implement care pathways for diabetes, COPD, stroke and heart failure.	1. Diabetes Partnership established	March 2012 (Anna / VB)	Fiona Wright (Assistant Director of Public Health)	Set up and good attendance.	Green
	2. Stock take of current provision against best practice	November 2012	Fiona Wright (Assistant Director of Public Health)  Anna O'Neill (Public Health Commissioning Strategist)	Care pathway ongoing, stock take completed.	Amber
	3. KPIs developed for monitoring contract	January 2013	Fiona Wright (Assistant Director of Public Health)	Ongoing	Amber



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
			Anna O'Neill <i>(Public Health Commissioning Strategist)</i>  CCG		
	4. New model of provision developed shifting from secondary care to primary and community care.	Ongoing	Diabetes Partnership Group	Ongoing	Amber
	5. COPD steering group established and develop and implement COPD Care pathway, particularly community respiratory team	Ongoing	COPD steering group  Nicole Klynman <i>(Assistant Director of Public Health)</i>  CCG	Established steering group.	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	6. Stroke Performance Monitoring group established and pathway developed.	June 2012	Adults Commissioner  Fiona Wright <i>(Assistant Director of Public Health)</i>  Tristan Brice (Adult Commissioning Manger (LD & MH)	Group established and ongoing.	Green
	7. Quarterly review of stroke pathway	Ongoing	Stroke Performance pathway	Group established and monitoring underway.	Green
	8. Agree additional priority areas for service review and pathway development within cardiac services	September 2013	Adults Commissioner  Fiona Wright <i>(Assistant Director of Public Health)</i>  CCG	Atrial fibrillation action plan developed and being taken forward.	Amber



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
<p>Develop integrated health and social care systems for patients with LTCs across Haringey, for example, working with Whittington Health and other providers to pilot this approach.</p>	<p>1. Integrated care programme focusing on the &gt;65 years (include virtual ward, multi-professional care planning, rapid response, End of Life Care) implemented</p> <p>BN update (for Lisa Redfern) Adult Services Commissioning Plan 2013/14 draft to be discussed at Council's Director's Group at end April 2013 – to include areas where integrated commissioning activity will be ongoing throughout 2013/14.</p> <ul style="list-style-type: none"> <li>• Social workers based in Whittington Hospital and NMUH</li> <li>• Weekly teleconferencing ongoing to reduce DToC's</li> <li>• Virtual ward rounds pilot with GP's in East of borough (Rachel Lissauer to provide details)</li> <li>• EoL Steering Group – established 2012 (Rachel Lissauer to provide details)</li> <li>• Rapid response – workshop re Admission Avoidance March 2013 (Rachel Lissauer to provide details)</li> </ul>	<p>Ongoing (mile stones in action plan)</p>	<p>Rachel Lissauer <i>(Head of Care Closer to Home)</i></p> <p>with CCG</p> <p>Lisa Redfern <i>(Deputy Director of Adults &amp; Community Services)</i></p> <p>supported by Public Health</p>	<p>Integrated care programme plan established and agreed by Joint Commissioning Integrated Care Board.</p>	<p>Green</p>



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	<p>2. Priorities identified for integrated health and social care for &lt;65 years</p> <p>BN update (for Lisa Redfern) As above</p>	September 2013	<p>CCG and Lisa Redfern <i>(Deputy Director of Adults &amp; Community Services)</i></p> <p>supported by Public Health</p>	Pending	Amber
<p>Continue to implement the new joint reablement pathway that offers intensive support after hospital discharge or prevents hospital admissions in patients with LTCs, particularly those who are vulnerable.</p>	<p>1. Joint Reablement Service established.</p>	Ongoing	<p>Lisa Redfern <i>(Deputy Director of Adults &amp; Community Services)</i></p> <p>Sarah Price</p> <p>Tristan Brice</p> <p>Rachel Lissauer <i>(Head of Care Closer to Home)</i></p> <p>QIPP Delivery Board</p>	<p>Good progress made; Joint Reablement Service has been up and running for 1.5 years and progress reported monthly at the QIPP Delivery Board. Over 400 service users processed via reablement in 12/13 with between 47 and 64% average reduction in packages overall. 194 totally</p>	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
				independent within 30 days max. Agreement with Whittington Hospital to implement pilot Telehealth project for 40 service users, with capacity to extend to 80, in partnership with Community Alarm Service – aim to divert clients with LTCs from unnecessary acute hospital admissions	
Continue to support education and training for clinicians and other staff to improve treatment and care.	1. Local training in Diabetes for GPs undertaken	May 2012 (Rachel)	CCG with support from local providers and Public Health	2 training events undertaken.	Green
	2. Programme developed for GP and practice education.	March 2013	CCG	Pending	Amber
	3. Identify available resources through primary care strategy, workforce planning and LETBE	January 2013	CCG	Pending	Amber





Key Activities	Milestones	By When	By Whom	Progress	RAG Status
Review and strengthen self-management and patient education programmes to support patients in managing their own conditions.	1. Promote Whittington Health training programme promoted to staff in Co-creating health	September 2012	CCG	Undertaken	Green
	2. Self management and patient education programmes, starting with diabetes reviewed and recommendations made.	October 2012	Shantell Naidu	“Conversation maps” approved by CCG and DM partnership group	Green
	3. Implement new programme in line with recommendations.	November 2012	Whittington Health with CCG and Diabetes Partnership group	“Conversation maps” now being implemented but gap for non English speakers or those with long standing Diabetes.	Amber
Review and strengthen psychological support of people with physical LTCs and the management of the physical health of those with enduring mental health	1. Work closely with IAPT team to pilot IAPT in those with LTCs	March 2013	Public Health, local borough presence, Whittington Health, BEH MHT  Tristan Brice (Adult Commissioning Manger (LD & MH)	Bid successful for pilot. Awaiting performance reporting.	Amber



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
problems.	2. NHS Health Checks offered to mental health users in community and voluntary groups	December 2013	Fiona Wright <i>(Assistant Director of Public Health)</i>  Mobola Alex-Oni <i>(Public Health Commissioning Strategist)</i>	Agreed in principle with community provider NHS Health Check and funding identified.	Green
	3. Management of physical health embedded within enduring mental health pathways by working with mental health providers	June 13	Public Health, local borough presence, Whittington Health, BEH MHT	Pending	Amber
Ensure a continued focus on fuel poverty, particularly given the number of vulnerable residents in the borough and the speed with which fuel prices are increasing.	1. Regular meetings of the Affordable Warmth Strategy Steering Group.	Quarterly	John Mathers <i>(Fuel Poverty Officer)</i>	Group established, meeting regularly.	Green
	2. Mailing of all households in the borough who are eligible for free loft and cavity wall insulation and £100 cash back per measure installed.	September 2012	John Mathers <i>(Fuel Poverty Officer)</i>	Mailing to 7,000 households completed.	Green



Key Activities	Milestones	By When	By Whom	Progress	RAG Status
	3. Mailing of all Warm Front eligible households in the borough to promote take up of these grants	December 2012	John Mathers ( <i>Fuel Poverty Officer</i> )	Due to early closure of the Warm Front programme in January rather than March it was not possible to do the mailing.	Green
	4. Energy awareness raising workshops with supported housing tenants	Ongoing	John Mathers ( <i>Fuel Poverty Officer</i> ) and Homes for Haringey	First workshop held in late July. Future dates planned.	Green